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August-Euler-Zeile 11 14089 Berlin

GERMANY

United States Department of Commerce U.S. Patent and Trademark Office Commisioner for patents P.O. Box 1450 Alexandria, Virginia 22313-1450 Unites States of America

10th January, 2011

Application Number: 10/736,100

Attorney Docket Number: Bg/mmg64

Serial Number:

NA 3715

Group art unit number:

16th December 2003

Filing date: Name of examiner:

Jack Yip

Title of Invention:

A system and method to give a true indication of respondent

satisfaction to an electronic questionnaire survey

Name of Applicant

Martin Gosling

Re: Reply to final office action from 12th October, 2010

To whom it may concern,

I hereby request reconsideration of my patent application referenced above in light of the examiner's rejection being based on an incorrect interpretation of the application, especially with regards to how the current application correlates to a human being.

Unfortunately this fact first came to light in the final response to my previous amendment in the response to arguments and in a subsequent telephone conversation on 13th December, 2010 with the examiner and his supervisor.

Please find attached:

Request for Continued Examination (RCE) Transmittal on page 2 of this paper

Credit Crard Payment Form on page 3 of this paper

Remarks and Arguments to the final rejection including Remarks and Arguments to the previous rejection from 15th March, 2010 which were duplicated in the final rejection, which begin on page 4 of this paper

Amendments to the Specification which begin on page 24 of this paper

Amendments to the Claims which begin on page 28 of this paper